

FURTHER ASSISTANCE

2-1-1

North Carolina

NC 211 is a free, confidential, and multilingual health and human services information and referral system, available 24 hours a day in all North Carolina counties. Managed by United Way of North Carolina and supported by many local United Ways across the state, NC 211 has continuously gained recognition as a trusted resource in the state and serves as a key member of the State Emergency Response Team.

North Carolinians can find help by dialing 2-1-1 (or 1-888-892-1162) or by visiting nc211.org



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ABOUT

The U-CAN (United Community Assistance Network) Program supports resources and referrals for individuals and families facing personal and/or economic challenges.

An interview process is required to determine eligibility, if a connection to all available resources has been made, or if an identified gap in services is needed. Assistance is limited to one time per year per individual/household.

Eligibility is determined through an assessment taken at the United Way of Wayne County and based on personal and/or economic crisis. Contact United Way for information and eligibility criteria.

The following are areas addressed to help put an end to financial instability:



PERSONAL & MEDICAL

Assists eligible persons with personal and family needs including but not limited to baby diapers, hygiene/toiletry items, or filling prescriptions.



UTILITY ASSISTANCE

Assists eligible persons with utility payments including but not limited to the disconnection of power or water or overdue bills.



TRANSPORTATION

Assists eligible persons with transportation needs by providing transportation assistance for 30 days or the duration of a treatment period. United Way of Wayne County will contact and schedule transportation dependent on eligible person's needs.



HOUSING

Assists eligible persons with rent/mortgage payments due to eviction, transition into permanent housing (from a temporary shelter), or displacement due to emergency or personal crisis.



FOOD

Assists eligible persons with obtaining food who have been displaced due to emergency or personal crisis or that are transitioning into permanent housing (from a temporary shelter).

CLIENT ELIGIBILITY

Wayne County residents experiencing a crisis (natural or personal) or in a recovery or transition process.



Fire



Flooding



Domestic
Violence



Pests



Loss of
Employment



Eviction



Transition
from
Homelessness



Re-entry

REFERRALS

Referrals can come from a community partner or other UWWC-verified partner (for example, UNC Healthcare or Wayne County Public Schools). Agencies making referrals should submit the referral through **NCCARES360** or by contacting UWWC via **phone or email**. Referring agencies involved in the client's transition process must provide a referral letter.

